

Govera Accessibility Conformance Report

WCAG Edition, based on VPAT® Version 2.5

Self-assessment. This report was prepared by Govera, LLC as a self-assessment of its own products. It is not a third-party audit and has not been verified by an independent accessibility firm.

Name of Product/Version

Govera governance platform, release of October 2026 (source revision 96ed1bc3 plus the accessibility fixes listed under "Remediation made during this evaluation"). The report covers:

- Govera staff web application (/app)
- Govera council portal (the council member pages of the same application: /app/portal)
- Govera public meeting portal (/public/{city})
- Govera marketing website (govera.co)
- Documents Govera generates: Word (.docx) staff reports, resolutions, contracts, public summaries and draft minutes; PowerPoint (.pptx) item decks; the PDF agenda packet (cover page with agenda table of contents, followed by item documents); and the PDF download of item decks

Report Date

October 2026 (evaluation performed 12 October 2026; PDF agenda packet rows revised 16 October 2026 after the packet rebuild described in docs/accessibility/packet-pdf.md; criteria 1.4.4 and 1.4.10 rechecked 20 October 2026 after a review in the browser at 175 to 200% zoom and the fixes that followed)

Product Description

Govera is a web-based governance preparation platform for cities, counties, school districts and other public bodies with governing boards. Clerks, department staff and city managers use it to prepare agendas, staff reports, resolutions and meeting packets, track council commitments and contract expirations, and search the agency's prior records. Council members use a separate portal view to read the agenda and submit questions. Residents use the public meeting portal to read plain-language summaries of upcoming agenda items. Govera is used in a desktop or mobile web browser; nothing is installed on the user's device.

Contact Information

- Accessibility questions and feedback: support@govera.co
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Notes

1. **Self-assessment.** All findings were produced by Govera staff using the methods below. No third-party auditor was involved, and no testing was done with users who have disabilities.
2. **Scope.** The products listed above were evaluated. The following were **out of scope**: the internal Govera administration portal (used only by Govera employees, never by customer staff or the public); the partner portal (used only by Govera's reseller partners); the public appointment booking page (/b/{name}); and the third-party voice assistant widget that can appear on govera.co. Files that a city uploads to Govera (for example scanned historical minutes) are the city's own documents and are not covered; Govera displays and links them as provided.

3. **How a level is chosen for a criterion that spans several products.** Each row gives one overall level using the ITI definitions in "Terms" below, and the Remarks give the result for each product separately. When the web products support a criterion but a generated document type does not, the overall level is "Partially Supports" and the Remarks name the document type that does not. "Does Not Support" is used overall only when the failing part is the majority of the functionality the criterion applies to.
4. **Data used.** The evaluation ran against a local build with demonstration data (a test agency). Some screens therefore held few or synthetic records. The public meeting portal had no published summaries in that data set, so it was also exercised with a realistic fixture response supplied through request interception (see Evaluation Methods).

Evaluation Methods Used

All testing was done on 12 October 2026 against the product source at revision 96ed1bc3, first as it stood and then again after the fixes described below.

1. **Automated testing (axe-core).** axe-core 4.11.4, run through @axe-core/playwright with Playwright 1.56.1 driving Chromium 141.0.7390.37. Rule tags: wcag2a, wcag2aa, wcag21a, wcag21aa, plus the best-practice set and the experimental rules label-content-name-mismatch (WCAG 2.5.3) and aria-dialog-name.
2. Pages: 29 page addresses at two viewports (1366x900 desktop and 390x844 mobile), 58 page views in total, across three roles (signed out, clerk, council member). Staff application: sign in, forgot password, overview, meetings, meeting workspace, agenda item detail, approvals, future items, institutional memory (search), commitments, contracts and agreements, council questions, calendar, documents, budget, packets, support, settings. Council portal: agenda, my questions, voting record, preferences. Public portal: the test agency's portal as seeded, and the same page with a published meeting of two items supplied as fixture data. Marketing: home, /try, /contact, /about.
3. Result before fixes: **84 failing elements** (66 colour contrast, 6 link-in-text-block, 2 list, 10 listitem).
4. Result after fixes: **0 failing elements** on all 58 page views, 1,149 passing rule checks. axe reported 333 text elements whose contrast it could not compute automatically (text over gradients, images or translucent layers: 254 on the marketing site, 79 in the staff application). These were not individually verified by hand and are reflected in the remarks for 1.4.3.
5. Remaining best-practice warnings: heading-order on the marketing home and /try pages (a heading level is skipped).
6. **Scripted keyboard testing.** A Playwright script pressed Tab 40 to 60 times on 14 pages (sign in, public portal, marketing home and /try, overview, meetings, meeting workspace, agenda item, commitments, contracts and agreements, settings, institutional memory, council agenda, council questions), recording each focused element, whether a visible focus indicator was computed for it (outline, box shadow, border or colour change between focused and unfocused states), whether the first stop was a skip link, and whether focus became trapped.
7. **Dialog testing.** Five dialogs were opened from the keyboard (command palette, agenda item "Item options" menu, new agenda item, create follow-up item, new support ticket) and checked for: an accessible name, focus moving into the dialog, Tab staying inside it, Escape behaviour, focus returning to the control that opened it, and axe results with the dialog open.
8. **Keyboard reordering.** The agenda order screen was operated with the keyboard only (Space to pick up, arrow keys to move, Space to drop); the save request was captured to confirm the new order was sent, and the screen reader announcements produced during the move were read from the page. The agenda order tab was also scanned with axe at rest and with an item picked up: 0 failures (the row being moved was drawn at 50% opacity, failing contrast, until it was changed to a dashed outline in this evaluation).
9. **Reflow, zoom and text spacing.** Each of the 14 pages above was rendered at 320 and 640 CSS pixels wide and checked for horizontal scrolling of the page. The WCAG 1.4.12 text spacing values (line height 1.5, letter spacing

0.12em, word spacing 0.16em, paragraph spacing 2em) were injected and every element whose text became clipped was recorded.

10. **Code review** for criteria automation cannot judge: landmarks, headings, skip links, live regions and status messages, focus styles (outline–none without a replacement), clickable elements that are not buttons, file inputs, drag and drop, keyboard shortcuts, session length, motion and animation, media, language attributes, and the colour tokens in `frontend/tailwind.config.ts`.
11. **Generated documents.** Sample files were produced through the product's own code paths (`src/presentations/docx_builder.py`, `src/documents/packet.py`) and inspected with `python-docx` and `PyMuPDF` for headings (outline levels), table header rows, image alternative text, document title, author and language, and, for PDFs, the presence of a structure tree (`StructTreeRoot`), `MarkInfo`, `Lang`, `DisplayDocTitle`, bookmarks, extractable text and link annotations. The automated document tests (`tests/test_document_accessibility.py`, 18 tests) pass. The PDF agenda packet was re-evaluated on 16 October 2026: a packet with a Word staff report and resolution, a tagged PDF, an untagged PDF, scanned PDFs (upright and rotated), a slide deck, a spreadsheet, a CSV file and PNG, JPEG, TIFF, GIF and WebP images was built in the production container image (LibreOffice 25.2) and checked with `veraPDF` (PDF/UA-1 profile) and `tests/test_packet_pdf.py` (27 tests) and `tests/meetings/test_packet_accessibility_db.py` (4 tests). `veraPDF` reported no failures in Govera-generated or Govera-converted content; its remaining findings were the absence of a PDF/UA identification claim (Govera does not claim PDF/UA conformance for the packet, see 1.3.1) and fonts not embedded in an uploaded test PDF.
12. **Assistive technology.** No testing was performed with a screen reader (JAWS, NVDA, VoiceOver, TalkBack), screen magnifier, or speech recognition software. Screen reader support was assessed from the accessibility tree, ARIA usage and code review only.

Remediation made during this evaluation

The following were fixed in the product source during the evaluation and are reflected in the tables:

- Every page of the staff application, council portal and public portal now has its own title (previously all read "Govera"). (2.4.2)
- Colour contrast fixed on the sign-in page, contracts and agreements page (expired items were faded to 2.7:1), marketing home and about pages; links inside text on the public portal and about page are now underlined. (1.4.3, 1.4.1)
- Pop-up dialogs: 19 dialogs that had no accessible name were named, and the others are now named from their own heading; focus now stays inside an open dialog and returns to the control that opened it when it closes; dialogs that appear by changing an existing element (not by adding one) now receive focus. (4.1.2, 2.4.3)
- Agenda items and sections can be reordered with the keyboard, and the move is announced with item names instead of internal identifiers; the row being moved keeps full contrast. (2.1.1, 4.1.3, 1.4.3)
- Nine "Upload" controls built as a label around a hidden file input could not be reached with the keyboard; they now can, with a visible focus ring (verified on the settings logo and template uploads). Four file inputs gained accessible names. (2.1.1, 2.4.7, 4.1.2)
- Tab bars and filter buttons on 10 screens now expose which option is selected (`aria-pressed`). (4.1.2)
- Hover-only icon buttons (delete date, rename and delete saved searches) now appear when focused. The commitments "Due" date field gained a focus style. (2.4.7)
- Citation markers in search answers can be operated with the keyboard. (2.1.1)
- Reflow: the settings tab bar and the contracts page header no longer cause horizontal scrolling at 320 pixels. (1.4.10)
- The public portal gained a level 1 heading and real section headings, status and alert roles for loading and error messages, and an announced "Copied" confirmation. (1.3.1, 4.1.3)
- The budget chart now has a data table alternative for screen readers. (1.1.1)

- Password pages and the mobile header are now inside landmarks. (1.3.1)
- The about page's numbered list is valid list markup. (1.3.1)
- The marketing video button's accessible name now begins with its visible text. (2.5.3)
- Own-email fields gained autocomplete="email". (1.3.5)
- Word documents: a bare number line in a public summary FAQ is no longer marked as a heading, and numbered minutes sections ("4. CONSENT AGENDA") are now headings. (1.3.1)

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A (Yes), Level AA (Yes), Level AAA (No). Covered by the WCAG 2.1 tables below, which include every WCAG 2.0 success criterion.
Web Content Accessibility Guidelines 2.1	Level A (Yes), Level AA (Yes), Level AAA (No)
Web Content Accessibility Guidelines 2.2	Not evaluated

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can only be used in WCAG Level AAA criteria.

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Products named in the Remarks: **Staff app** (staff web application), **Council portal**, **Public portal**, **Marketing** (govera.co), **Documents** (generated Word, PowerPoint and PDF files).

Table 1: Success Criteria, Level A

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A)	Partially Supports	Staff app, Council portal, Public portal, Marketing: Supports. All 13 elements in the application carry alt; axe image-alt, svg-img-alt, role-img-alt and input-image-alt pass on all 58 page views; icon-only buttons have accessible names; the budget chart now has an equivalent data table. Documents: Word and PowerPoint Supports (logo images receive alternative text "{City} logo" in docx_a11y.py; slide pictures receive alternative text in pptx_a11y.py). PDF agenda packet: Partially Supports. The packet is tagged; the city logo on the cover is a Figure with alternative text "{City} logo"; uploaded images are placed one per page as Figures whose alternative text is "Image attachment:" and the file name (a file name is not always an adequate description); Word, PowerPoint and Excel files keep the alternative text their author gave pictures; a scanned page with no text layer is a Figure whose alternative text says it cannot be read until text recognition is run, and the clerk is offered text recognition on the Publish tab. Pictures inside an uploaded PDF that was not tagged by its author have no alternative text. PDF deck download: Does Not Support. The file is untagged, so its slide pictures have no alternative text.
1.2.1 Audio-only and Video-only (Prerecorded) (Level A)	Not Applicable	No product contains prerecorded audio-only or video-only content.
1.2.2 Captions (Prerecorded) (Level A)	Partially Supports	Marketing: the product overview video on the home page (YouTube) has only YouTube's automatically generated English captions, which have not been reviewed for accuracy. No other product contains prerecorded video.
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A)	Does Not Support	Marketing: the product overview video has no audio description and no text transcript. It was not verified whether the narration describes all of the visual content. No other product contains prerecorded video.
1.3.1 Info and Relationships (Level A)	Partially Supports	Staff app and Council portal: Supports. Pages use header, nav, main and skip links; headings mark page and section titles; form fields have programmatic names (axe label, select-name pass); data tables use th; selected tabs and filters expose aria-pressed. Public portal: Supports (level 1 heading, meeting and item headings, section headings added in this evaluation). Marketing: Supports (axe list/listitem failures fixed; the home and /try pages skip a heading level, a best-practice warning). Documents: Word Partially Supports. Section titles are marked as headings through Word outline levels, not built-in Heading styles, and the city letterhead line is marked as the top-level heading so the document title sits at the second level; layout tables are single cells; multi-row tables get a marked header row. PowerPoint Supports (each slide has a title). PDF agenda packet: Partially Supports. The packet is one tagged document (StructTreeRoot, MarkInfo Marked, every page in the structure tree): the cover and agenda table of contents are tagged (H1, TOC, TOCI, Link); generated staff reports, resolutions and contracts, and uploaded Word, PowerPoint and Excel files, are converted by LibreOffice with tagging on, so their headings, lists and tables are tagged; an uploaded PDF that carries its own tags keeps them, grafted into the packet's tree. An uploaded PDF without tags receives basic tags only (each page one paragraph, read in content order), so its headings, lists and tables are not identified; the packet accessibility report and the Publish tab name every such file. Running headers and page numbers are artifacts. PDF deck download: Does Not Support. The file has no structure tree.

Criteria	Conformance Level	Remarks and Explanations
1.3.2 Meaningful Sequence (Level A)	Partially Supports	Staff app, Council portal, Public portal, Marketing: Supports. DOM order matches visual order; the keyboard walk visited controls in reading order and no CSS reordering of content was found. Documents: Word and PowerPoint Supports. PDF packet: Supports for tagged content (the cover, generated documents, converted Office files and tagged uploads have a structure tree in agenda order: section, item, then each document); untagged uploads are read in their content stream order, which follows the author's drawing order. Deck PDF: Partially Supports. The file is untagged; assistive technology reads the content stream, which is not guaranteed to follow reading order for deck pages built from text laid over slide pictures.
1.3.3 Sensory Characteristics (Level A)	Supports	A search of interface text for instructions based on shape, colour, size or location found only phrases such as "Enter it below" that accompany a labelled field or button which can be found by name.
1.4.1 Use of Color (Level A)	Supports	Status badges carry text ("Expired", "Draft"), required-review states carry text, and links within text are underlined (axe <code>link-in-text-block</code> failures on the public portal and about page were fixed). Documents mark draft status and "[STAFF TO COMPLETE]" gaps with text as well as colour.
1.4.2 Audio Control (Level A)	Not Applicable	No product plays audio automatically. The marketing video loads and plays only after the user activates its play button.
2.1.1 Keyboard (Level A)	Supports	Staff app and Council portal: the keyboard walk reached every control on 14 pages; clickable rows and cards respond to Enter and Space (<code>utils/a11y.ts clickOnEnter</code>); agenda items and sections can be reordered with the keyboard (verified: Space, Arrow Down, Space produced the new order in the save request); settings lists that support drag also have Move up and Move down buttons; upload controls, citation markers and dialogs are keyboard operable after this evaluation's fixes. Public portal and Marketing: all controls reachable and operable. Documents: Not Applicable beyond the host application (Word, PowerPoint, PDF reader).
2.1.2 No Keyboard Trap (Level A)	Supports	No trap was found in the keyboard walks. Open dialogs keep Tab inside the dialog by design; each has a Cancel or Close button, and dialogs with a click-away backdrop also close with Escape. The product tour closes with Escape.
2.1.4 Character Key Shortcuts (Level A)	Supports	The only shortcut is Ctrl+K or Command+K (command palette), which uses a modifier key. Arrow keys move between product tour steps only while the tour is open.
2.2.1 Timing Adjustable (Level A)	Supports	Signed-in sessions last 24 hours (<code>JWT_EXPIRY_SECONDS = 86400</code> in <code>src/api/routes/auth.py</code>), which meets the 20-hour exception. No other time limits were found.
2.2.2 Pause, Stop, Hide (Level A)	Partially Supports	Staff app, Council portal, Public portal: Supports (no auto-updating or moving content beyond short loading indicators and a 2-second answer reveal). Marketing: Partially Supports. The product illustration on the home page floats continuously and the "page not found" page animates indefinitely, with no pause control; both stop only when the operating system's reduced-motion setting is on.
2.3.1 Three Flashes or Below Threshold (Level A)	Supports	No flashing content was found in any product.
2.4.1 Bypass Blocks (Level A)	Supports	Staff app and Council portal: "Skip to main content" is the first Tab stop on every page with navigation (verified on 9 pages; the institutional memory page places focus in its question box on load) and moves focus to <code>main</code> . Marketing: skip link present (verified on home and /try). Public portal and sign-in pages have no repeated navigation block.

Criteria	Conformance Level	Remarks and Explanations
2.4.2 Page Titled (Level A)	Supports	Before this evaluation every staff app, council portal and public portal page was titled "Govera". Each route now has a descriptive title, for example "Meetings Govera", "Agenda item Govera", " public meeting portal Govera" (verified on all 29 pages). Marketing pages have unique titles. Documents: Word and PowerPoint files carry a document title; both PDF types set a title and DisplayDocTitle.
2.4.3 Focus Order (Level A)	Partially Supports	Focus order follows reading order in the keyboard walks. Dialogs now receive focus when they open, keep it while open, and return it to the control that opened them (verified on the "Item options" menu and the new agenda item dialog). Exception: a few dialogs take the place of the control that opened them (for example "Create follow-up item" on the commitments page); when they close, that control no longer exists and focus returns to the start of the page.
2.4.4 Link Purpose (In Context) (Level A)	Supports	axe link-name passes on all page views; links use descriptive text or carry an accessible name. The packet's attachment page lists each attachment by file name as the link text. Each entry in the packet's table of contents is a link whose text is the item or document name and its page number.
2.5.1 Pointer Gestures (Level A)	Supports	No function requires a multipoint or path-based gesture. Drag and drop reordering also works with single clicks on Move buttons (settings) or the keyboard (agenda).
2.5.2 Pointer Cancellation (Level A)	Supports	Actions run on the click (up) event. Drags start only after the pointer moves 5 pixels and can be cancelled with Escape.
2.5.3 Label in Name (Level A)	Supports	axe label-content-name-mismatch passes on all 58 page views after the marketing video button's name was changed to begin with its visible text ("Watch overview").
2.5.4 Motion Actuation (Level A)	Not Applicable	No function is operated by device motion.
3.1.1 Language of Page (Level A)	Supports	Staff app, Council portal and Public portal: <html lang="en">. Marketing: lang="en", and Spanish pages set lang="es". Documents: Word default language en-US; PowerPoint titles en-US; both PDF types set /Lang (en-US).
3.2.1 On Focus (Level A)	Supports	No change of context on focus was observed in the keyboard walks or found in code.
3.2.2 On Input (Level A)	Supports	Filters and selectors update results in place; no select or field navigates away or submits on change.
3.3.1 Error Identification (Level A)	Supports	Errors are described in text next to the form or action that failed (for example the sign-in error, shown with role="alert"). See 4.1.3 for how these messages are announced.
3.3.2 Labels or Instructions (Level A)	Partially Supports	Every field has a visible label and an accessible name (axe label passes). However, required fields are marked only with the HTML required attribute (41 fields); there is no visible "required" indicator, so sighted users learn a field is required only when submission fails.
4.1.1 Parsing (Level A)	Supports	The pages are generated by React, which produces well-formed markup with unique ids. Per the W3C's 2023 errata, 4.1.1 is treated as always satisfied for HTML content.

Criteria	Conformance Level	Remarks and Explanations
4.1.2 Name, Role, Value (Level A)	Supports	axe aria-*, button-name, label, select-name and nested-interactive rules pass on all page views. In this evaluation, 19 unnamed dialogs were named (the rest are named from their heading at runtime), tab and filter buttons on 10 screens gained aria-pressed, file inputs gained names, and the "Item options" menu exposes aria-expanded.

Table 2: Success Criteria, Level AA

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA)	Not Applicable	No product contains live audio or video.
1.2.5 Audio Description (Prerecorded) (Level AA)	Does Not Support	Marketing: the product overview video has no audio description. No other product contains prerecorded video.
1.3.4 Orientation (Level AA)	Supports	No product restricts display orientation; all pages were tested at portrait mobile (390x844) and landscape desktop sizes.
1.3.5 Identify Input Purpose (Level AA)	Supports	Fields that collect the user's own information declare their purpose: sign-in (username, current-password), password change and reset (email, current-password, new-password), notification and preference email (email, added in this evaluation), marketing contact and demo forms. axe autocomplete-valid passes. Fields about other people (inviting a colleague, adding a council member) are not covered by this criterion.
1.4.3 Contrast (Minimum) (Level AA)	Partially Supports	Staff app, Council portal, Public portal, Marketing: Supports for all text axe could measure (66 failures fixed, 0 remaining). axe could not compute 333 text elements over gradients, images or translucent layers (254 on the marketing site, 79 in the staff app, mostly the sign-in page's decorative panel and the commitments page); these were not verified by hand. Documents: Word Partially Supports. Small grey text in staff reports (sources, disclaimer and details, #718096, 4.0:1), public summary citation details and the draft footer (#A0AEC0, 2.3:1) and the minutes footer (#718096) fall below 4.5:1.
1.4.4 Resize text (Level AA)	Supports	Pages rendered at 640 CSS pixels (the equivalent of 200% zoom on a 1280 pixel window) show no horizontal page scrolling and no lost content. A review on 20 October 2026 found that in the staff app the notification and account controls could move out of view at 175 to 200% zoom and the floating Support button could cover content; both were fixed the same day (the menu collapses below 1024 pixels, header controls stay visible, the support notice is a strip at the top) and rechecked at 640 pixels. Documents can be zoomed in their applications.
1.4.5 Images of Text (Level AA)	Partially Supports	Staff app, Council portal, Public portal, Marketing: Supports (text is real text; the Govera and city logos are exempt). Documents: Word, PowerPoint and the Govera-generated pages of the PDF packet use real text. An uploaded scan placed in the packet is an image of text until the clerk runs text recognition on it, which adds a text layer; the packet accessibility report lists every scan that has not had it. The PDF download of an item deck is made of pictures of each slide, with an invisible text layer added for search and copy; its visible text is therefore an image of text. The editable PowerPoint file of the same deck is real text.
1.4.10 Reflow (Level AA)	Supports	At 320 CSS pixels wide, none of the pages tested scrolls horizontally. Wide data tables scroll inside their own container, which the criterion allows. A review on 20 October 2026 found that the meeting page tab strip scrolled sideways and could hide the Publish tab; the tabs now wrap, rechecked at 320 and 640 pixels.

Criteria	Conformance Level	Remarks and Explanations
1.4.11 Non-text Contrast (Level AA)	Partially Supports	Focus indicators (#1677a8, 4.9:1) and buttons meet 3:1. Text field borders use #cbd5e1 (field-border token in frontend/tailwind.config.ts), 1.5:1 against white, so the edges of input fields are below 3:1.
1.4.12 Text Spacing (Level AA)	Partially Supports	With the WCAG text spacing values applied, no text was newly clipped on 12 of the 14 pages tested. Overview: two lines in the "needs attention" list are cut off with an ellipsis. Marketing home: article excerpts limited to three lines lose their last words.
1.4.13 Content on Hover or Focus (Level AA)	Partially Supports	Tooltips are the browser's own title attribute. Hover-revealed icon buttons now also appear on focus and stay visible while hovered or focused. The budget chart's hover tooltip cannot be dismissed with Escape without moving the pointer.
2.4.5 Multiple Ways (Level AA)	Supports	Staff app and Council portal: sidebar navigation, the command palette (Ctrl+K) and search. Marketing: header navigation, footer links and the learning center index. The public portal is a single page. Documents: the PDF agenda packet has a linked table of contents, bookmarks for every agenda section, item and document, and page labels that match the printed "Page N of M".
2.4.6 Headings and Labels (Level AA)	Partially Supports	Web products: Supports (headings and labels describe their topic or purpose; two marketing pages skip a heading level). Documents: Word Partially Supports (see 1.3.1: the letterhead line, not the document title, is the top-level heading). PDF packet: Supports for Govera-generated and converted documents (tagged headings, and bookmarks for every section, item and document); headings inside untagged uploaded PDFs are not identified (see 1.3.1). Deck PDF: no tagged headings or bookmarks.
2.4.7 Focus Visible (Level AA)	Supports	Every visible Tab stop in the keyboard walks had a computed focus indicator. The global cyan focus ring is used throughout; fields that suppress the browser outline replace it with a border or ring. Fixed in this evaluation: hover-only icon buttons, the commitments due date field and nine upload controls.
3.1.2 Language of Parts (Level AA)	Supports	Spanish marketing content is published on separate pages with lang="es", and the language switch marks its links with hreflang. No mixed-language passages were found in the application.
3.2.3 Consistent Navigation (Level AA)	Supports	The staff app and council portal use one sidebar component on every page; the marketing site uses one header and footer.
3.2.4 Consistent Identification (Level AA)	Supports	Shared components (back links, status badges, upload and generate buttons) use the same labels across screens.
3.3.3 Error Suggestion (Level AA)	Supports	Error messages reviewed say what went wrong and what to do (for example "must be at least 8 characters" on password change, and the contracts page asking for an end date it could not read). This was a review of a sample of messages, not every message.
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA)	Supports	Deleting an agenda item, cancelling a meeting and similar actions ask for confirmation; items are soft-deleted; items move through review and approval before publication, and published summaries can be unpublished.
4.1.3 Status Messages (Level AA)	Partially Supports	Some status messages are announced: sign-in errors (role="alert"), public portal loading and error states, the meeting workspace notice, the public portal "Copied" confirmation and agenda reordering (added in this evaluation). Most save confirmations ("Saved" in settings) and inline error messages (the staff app sets an error message in about 290 places) are displayed without a live region, so screen reader users are not told about them unless they move to them.

Table 3: Success Criteria, Level AAA

Not evaluated.

Legal Disclaimer (Govera, LLC)

This report is a self-assessment provided for information. It describes the accessibility of the product versions and date stated above, as evaluated by Govera with the methods described, and is not a guarantee of conformance or a warranty of any kind. Govera updates its products regularly and will update this report as accessibility work is completed. Questions or reports of accessibility problems: support@govera.co.

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